

BEHAVIOURAL CODE

The Cornwall Ladies County Golf Association seeks to uphold and maintain standards and requirements of those who not only represent the County of Cornwall, but also those who participate in CLCGA competitions or other CLCGA activities.

Occasionally we receive complaints about behaviour falling below the high standards we expect, on and off the courses, and in the clubhouses of clubs, who will have kindly afforded us their course for competitions, matches and/or other events. Therefore, it is necessary to set out in writing the various standards/requirements with which all players should comply.

Players should always:

• Demonstrate the highest standard and conduct both on and off the course and behave properly towards tournament officials, club members and staff, other players, and members of the public.

Whilst on the Course please -

- Replace all divots and repair pitch marks;
- Do not take trolleys across teeing grounds, between greenside bunkers and the putting green;
- Keep your rubbish in your bag or dispose of it in the appropriate bins;
- Have respect for others on the course;
- Respect all signage on the course and practice ground;
- Do not abuse equipment in any way, e.g. by striking the ground, trees, tee markers, etc., other equipment such as bags or trolleys and do not throw clubs or balls;
- Tuck in shirts, do not roll up sleeves for either comfort or tanning;
- Do not use mobile phones except in the event of an emergency to summon help.

When entering a Clubhouse, please -

- Do not wear golf shoes, unless permitted, but wear normal footwear; do not enter in stocking feet;
- Ensure you are always properly dressed;
- Remove headgear and waterproofs;
- Leave locker rooms in a clean and tidy state, and ensure you remove your belongings.

Players may be required in some championships to change into smart casual clothing for the presentation. On some occasions this may require jacket, collar, and tie.

There has been a marked tendency towards the use of unacceptable language, both on and off the golf course. Be aware that a continuation of this will not only lead the game into disrepute but will alienate those people who work to ensure the Championships are there for your enjoyment. The use of bad language in public will not be tolerated and is strictly forbidden.

A player who is unable to comply with the above requirements should expect to be challenged and potentially disciplined for a breach of the code.



<u>JUNIORS</u>

The Cornwall Ladies' County Golf Association, in line with other counties and National Governing Bodies, has adopted a code of conduct. The CLCGA is committed to the junior's wellbeing, future development, and realisation of achievement.

Our principles underpin our Child Protection Policy, and these are:

- The child's welfare is paramount;
- All children, whatever their age, culture, gender, language, racial origin, religious belief, or sexual identity have the right to protection from abuse;
- All children have the right to be safe and to be treated with dignity and respect.

In turn the CLCGA Junior Safeguarding Policy outlines our responsibilities for protecting children playing golf.

Juniors participating in CLCGA events or activities should:

- Be organised and on time.
- Advise the person in charge of any medical condition which might affect their playing ability
- Help to create and maintain an environment free from fear of ridicule, harassment, or restriction. They should uphold this value in all they do.
- Demonstrate fair play within the Rules of Golf and always apply the highest standards of behaviour, both on and off the course. They should uphold county rules and etiquette and refrain from petulance and displays of bad temper. Club throwing is not acceptable at any time.
- Understand they have the right to be treated as an individual.
- Treat all others, as they would wish to be treated themselves. Look out for themselves and the welfare of others. Speak out if concerned about anything, their own needs or those of others. Speak out if feeling they or others have been treated poorly.
- Respect gender, physical, disability cultural, racial, ethnic, age, social orientation and religious beliefs and differences.
- Challenge behaviour that falls below the expected standards and challenge discrimination and prejudice. If need be, report such behaviour.
- Tell someone in authority if leaving a venue or competition.
- Always treat organisers, coaches, and volunteers with respect.
- Listen to officials and coaches from the county and comply with their requests. Dissent is not acceptable. Officials and coaches have the best interests of the juniors and groups in mind. Respect the advice they receive which promotes the concept of a balanced attitude.
- Accept that these guidelines are in place for the well-being of all concerned.

Whilst representing the county juniors should not take part in any irresponsible, abusive, inappropriate, or illegal behaviour which includes:

• the consumption of alcohol, smoking, taking of illegal or performance enhancing drugs, using foul language, gambling, publicly or privately use critical or disrespectful descriptions of others or the CLCGA via text messages or social networking sites.

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Juniors may be asked to sign a contract agreeing to be bound by the code. We hope they and you agree these are reasonable expectations which can and should be adhered to. In the unlikely event that a junior's behaviour falls below the expected standard, a junior/player may be warned as to his future conduct or in more serious cases be suspended or barred from participation in CLCGA activities. Any action taken will be in accordance with England Golf disciplinary guidelines.

PARENTS/GUARDIANS/FAMILIES OF JUNIORS

Where a junior is participating in county led activity, his/her parent/guardian will be asked to agree by way of signature that their child will be bound by the code whilst in the care of the county. This includes coaching, matches and other events, whilst representing a county team or whilst taking part in any event which the county is organising.

We accept parents/guardians and family members of juniors have an understandable vested interest in them. In line with this we would ask parents to agree to:

- encourage and help the junior to meet targets, including abiding by the behavioural code;
- support the junior without pressure, praise good work and refrain from criticising lapses;
- set a good example to the junior;
- respect the opportunity given to the junior;
- communicate with CLCGA officials, keeping them informed of matters affecting the junior;
- ensure the junior remains with the team during matches ensuring greater team spirit and aiding the juniors golfing education;
- not interfere, unless specifically requested, with pre match/activity routines, or comment on involvement of the junior in the match/activity;
- not undermine the role of the manager/coach during or after matches;
- express areas of concern, golfing or otherwise, with the CLCGA officials after the match/activity and in private.

This code is not intended to cause offence to parents/guardians, but officials, managers and coaches are entrusted by the CLCGA to educate players to a consistent standard. The code applies to all activities organised by the CLCGA. Whilst the CLCGA fully accepts that many parents/guardians have played the game and feel they could do or advise better, experience has shown that this leads only to confusion. Each manager/coach as well as your child is subject to strict codes. This code is intended to guide and help you become part of the team involved in Cornwall golf.

In general:

Team selection will be the sole responsibility of the Team Manager. They should not be publicly criticised by players, parents/quardians, or nonparticipants.

Player performance will not be the subject of judgement and criticism by other players, parents/guardians, or nonparticipants.

Players and nonparticipants must accept without question decisions made by selectors or referees during the game.



OVERALL

We would encourage anyone who witnesses any incident(s) which is/are in breach of the overall requirements, to report it to a member of the CLCGA. The CLCGA will then take up the matter. The CLCGA reserves the right to refuse entry to any CLCGA event and persons repeatedly breaching the expected standards can expect this to be the case.

This code applies to players, their families, spectators, and supporters alike.



SPECTATOR CODE

The Cornwall Ladies' County Golf Association and its Officials are pleased to welcome all Parents and Spectators to all our Junior events. We would though ask you to please abide by our SPECTATOR CODE

The CLCGA Committee reserves the right to prohibit parents/supporters from spectating on the course during specific competitions or matches. If parents are observed to breach such a prohibition or seen to be offering advice to players, or touching equipment the player will be penalised.

At all times, please exercise good golf etiquette, and respect host club policies.

If permitted to be on the course

- Please ensure your mobile phone is switched off;
- You should during play keep still and quiet;
- Do not walk close to players. This clearly avoids any allegations they have been offered advice. Even encouragement can be interpreted as advice. If advice is seen or heard to be given you will contravene Rule 10.2a and the player is liable to a General Penalty (2 shots). Please endeavour to stay 100yds away from players;
- Do not offer information to players on Local Rules (which are often different from those of the Club)
 or the Rules of Golf. Please do though ask referees or officials for help/advice with the Rules of Golf
 if necessary;
- You may offer players food, drink, and clothing between holes;
- You should keep to the sides of fairways;
- You should stay away from any ball in play;
- You may assist in ball spotting and searching allowing for the 3-minute rule permitting such a search;
- You should not touch a ball if it might be a player's ball;
- You must not carry or handle a player's clubs or equipment as the player can then be liable to a General Penalty (2 shots) your actions could be construed as caddying;
- You may assist evacuating players in the event of a weather suspension.

If you wish to take pictures during play, you should first obtain a permission from the County Officials.

Remember - outside interference from a parent, supporter or spectator may render a competitor liable to penalty

Thanks for your co-operation and please enjoy the day!